

SHERMAN'S

SERVICE CONTRACT

- This service contract covers manufacturer's defects in materials and workmanship.
- This service contract covers the labor and parts costs to repair your product. If your product cannot be serviced as specified in this contract, we may, in our sole discretion, either issue a store credit for the original item purchase price, or replace your covered item with a product of comparable features and quality.
- Replacement of matching units is not covered by this service contract, except for laundry pairs when the "Pair Protection" option is purchased.
- Pair Protection covers replacement of both laundry units if Sherman's determines one of the units cannot be serviced and must be replaced, and an exact match is not available.
- This service contract does not cover repairs caused by accidental or intentional physical damage, abuse, misuse, spilled liquids, pest infestation, damage caused by repairs not authorized by Sherman's, or by improper installation.
- This service contract does not cover the cost of replacing lost parts (knobs, remotes, etc.) or normal maintenance.
- All repair service must be performed by Sherman's technicians within our standard service area.
- This service contract is not available or valid for products used for commercial or rental purposes. Use of a product for these purposes will void this service contract.
- Service contracts for refrigerators provide a food spoilage guarantee up to \$200. This is the maximum amount of coverage over the service contract term. Food spoilage claims must be verified by a service technician.
- Service contracts for washers & dryers provide a laundry service reimbursement up to \$50. This is the maximum amount of coverage over the service contract term. Service contract holder will be required to provide receipts dated during the time frame of appliance failure.
- This service contract is transferable at no charge. To transfer contract ownership, you must call Sherman's Customer Service and provide the new owner's contact information.
- This service contract may be returned for refund at any time during the service contract term. The refund amount will be pro-rated for the number of remaining months, less a cancellation fee, less the value of any service received over the term of the contract.
- The cancellation fee is 10% of the amount paid for the service contract with a maximum of \$50. The fee is waived if the contract owner is moving out of the Sherman's service area.
- Our obligations under this service contract will be fulfilled in their entirety if we replace your covered product with a new product or issue you a credit for your original item purchase price. You may purchase another service contract on the new product if desired.
- This service contract is an obligation of Sherman's Place Inc., 1215 W. Glen Ave, Peoria, IL 61614.

PEORIA	NORMAL	PERU	CLEARANCE CENTER
1215 W Glen Ave Peoria, IL 61614 (309) 691-4100	300 Landmark Dr. Normal, IL 61761 (309) 454-7700	3333 Frontage Rd. Peru, IL 61354 (815) 223-6425	1203 E. Marietta Ave. Peoria Heights, IL 61616 (309) 643-6011

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