

SHERMAN'S

What to Expect from Your New Appliance

Refrigerators

Normal Run Times

Freezers should be set between 0 and 5 degrees and refrigerators should be set between 35 and 40 degrees. Due to new energy standards and smaller, high-speed compressors, it is normal for your refrigerator to run 50%-80% of the time. In hot or humid environments, it may even be 100%.

To increase efficiency, let warm foods cool before storing and keep the freezer at least $\frac{3}{4}$ full to help maintain proper temperatures.

Strange Noises

Newer refrigerators sound different from older refrigerators due to huge strides in efficiency. Because we're not accustomed to them, it's easy to mistake these clicking, dripping, chirping sounds for a problem. Before scheduling service, please consult your owner's manual for a detailed description of these normal operating noises.

Icemakers & Water Dispensers

- Upon installation, you will need to prime the line by holding an empty cup in the dispenser and selecting the water fill. It will take 2-3 minutes of doing this before water begins dispensing as it needs to travel through the line and bleed the air from it. Throw away the first gallon or two of water and the first batch of ice to get rid of the plastic taste.
- Be sure that the icemaker is turned on and plugged in. The power cord for your icemaker is plugged into the left or back wall of the freezer.
- Be sure that the freezer has cooled down properly after the initial installation. This may take several hours.
- Also, please make sure that your water filter is current. Water filters last an average of 6 months.

Refrigerator Cases

Advanced technology in insulation has led to better performance and energy usage. However, as this insulation expands and molds itself it often causes the side casing to crease, dimple, or slightly bow. This is completely normal and true of all refrigerators & freezers produced today.

Dishwashers

1) Hot water is essential to cleaning dishes. Using "wash temp boost" or "sanitize" options ensures the dishwasher heats incoming water for best results.

Water that is not hot enough will not dissolve dishwasher detergent, which leaves a white filmy residue on dishes and the inside of the dishwasher. Hot water also helps to wash away stuck on food and improves drying.

Running the nearest faucet until the water is hot at the tap may be necessary to clear cold water from the water line.

2) Don't rinse the dishes! Scrape bits of food, but do not fully rinse.

Dishwasher detergents are designed to adhere to food. If there is nothing for the soap to work on, it may permanently etch dishes.

Many dishwashers are equipped with sensors to detect soil in the water and won't wash thoroughly if the dishes are too clean going in.

3) Use rinse-aid

Rinse-aid helps reduce water spots and also improves drying performance.

4) Regularly clean the dishwasher with dishwasher cleaner, and don't forget to empty the trap.

Check the dishwasher detergent aisle or Sherman's for products specifically designed to clean soap residue, hard water deposits, and odors from your dishwasher. White vinegar and baking soda may also be used. This maintenance is important to keep your dishwasher working well.

Most dishwashers also have a filter under the bottom rack and wash arm that will need to be cleaned out on a regular basis.

5) Dishwashers without heated dry

Allow the tub to dry out by leaving the door open for a few hours. Moisture accumulation can cause mildew and or mold growth.

6) For Liquid or Powder Detergents

Use only a tablespoon per load. Overloading the unit with soap can clog the cleaning jets and wear out components.

SHERMAN'S

What to Expect from Your New Appliance

Ranges

You will notice a burning oil smell from the oven during the first couple uses. This is normal as the machine oils from the factory dissolve. The odor is not harmful.

Self Cleaning

Unless you have specially coated self-cleaning oven racks (a dark, porcelain coating), be sure to remove them during self clean cycles. Normal oven racks can warp and discolor from the extreme heat.

Electric Ranges

It is normal for radiant elements to cycle on and off (glow red and then go dark) during operation.

Cleaning with a ceramic cleaning cream after each use of the glass cooktop will keep the cooktop looking new and easy to clean.

Be careful not to slide pots and pans across your cooktop; it will leave metal markings on the cooktop surface. These marks are removable using the cleaning cream with scrub sponge and/or razor scraper.

If pots with a thin overlay of aluminum or copper are allowed to boil dry, the overlay may leave black discoloration on the cooktop.

This should be removed immediately before heating again or discoloration may be permanent.

Convection Baking

Many of our ranges today have an automatic temperature conversion for convection cooking. If your recipe calls to Bake at 350 degrees for 45 minutes. Set your convection bake for the same temp and same time. The oven will automatically make the conversion for you.

HE Washers & Dryers

- Today's HE Washers require the use of HE laundry detergent. This detergent is highly concentrated and is a low sudsing detergent. It is easy to use too much detergent. We recommend *Excelsior* HE laundry detergent, sold by Sherman's. It is a great product that will also help keep your washer clean.
- Front Load washers have a gasket in the front that can collect water residue. This build up can cause odors, mold, and mildew. To avoid this please leave the washer door cracked open at all times, use the proper amount of detergent, wipe the gasket out occasionally, and use our *Excelsior* washer cleaner monthly.
- Please avoid/limit the use of liquid fabric softener. It is a very dense liquid that is hard for the machines today to breakdown. This can cause a buildup which will cause odors and service calls.
- Wash times today are longer than before. Because HE washers use so much less water than before, they need to wash for longer times in order to get your clothes clean. However, clothes will come out of the washer much less wet, and spend less time in the dryer. Therefore your overall wash-dry time is similar to the older models.
- It is important to clean your lint filter after each use. This will allow the dryer to work properly and dry your clothes more efficiently. If the dryer seems to be taking excessively long, you may need to clean your dryer vent.